



Important Information About Your Specialty Rx Benefit



You may be eligible to participate in the PrudentRx program, designed to help you save money on your specialty drug prescriptions.

Here's some information to help you better understand your specialty pharmacy benefit and the PrudentRx program.

How PrudentRx Works

PrudentRx is a program offered by CVS Caremark that enables eligible members to access a third-party (manufacturer) copay assistance program that may help save participants money when they fill their specialty drug prescriptions through CVS Caremark Specialty Pharmacy. If you are eligible for this program, you will receive a letter outlining how to enroll by phone in the PrudentRx program. If you are filling an eligible medication at the pharmacy for the first time and have not already enrolled, your claim will be denied and you will be advised that the medication is PrudentRx eligible and that you need to enroll in the program.

Once enrolled, we will work with you to obtain third-party copay assistance for your medication, if available. You will pay nothing out-of-pocket – that's right, **\$0 – for medications on your plan's specialty drug list dispensed by CVS Caremark**. Whether you receive a new prescription for an expensive specialty medication OR move from another specialty pharmacy to CVS Caremark, your medication is often subject to a Utilization Management review. This is done to ensure the you receive safe, effective medication for your condition at the lowest possible cost to you and your plan. In order for you to receive your medication as quickly as possible, we recommend that you contact your doctor to initiate the review.



What Your Doctor Needs to Do

In most instances, your doctor will need to create and submit a Prior Authorization medication review. You or your doctor can call or fax RxBenefits to speak with an RxBenefits team member. We will work with your doctor to take care of the necessary paperwork to continue your therapy or move you to an equally effective drug. The quickest way is to email it to **PASupport@RxBenefits.com** or to fax it to **888.610.1180**. If they prefer, they can also call us at **888.608.8851**. Please note that in all cases, RxBenefits will request your member ID.

Your doctor will need to create and submit a Prior Authorization medication review and **we highly recommend that you let them know to initiate this process.**



If you have any questions, remember that the RxBenefits' Member Services team is here to help Monday – Friday from 7:00 a.m. to 8:00 p.m. CT at **800.334.8134** or **CustomerCare@rxbenefits.com**.